

I'm using your Virtual PDF Printer to convert my documents to PNG Image files with trimming currently. However, I encountered a problem recently.

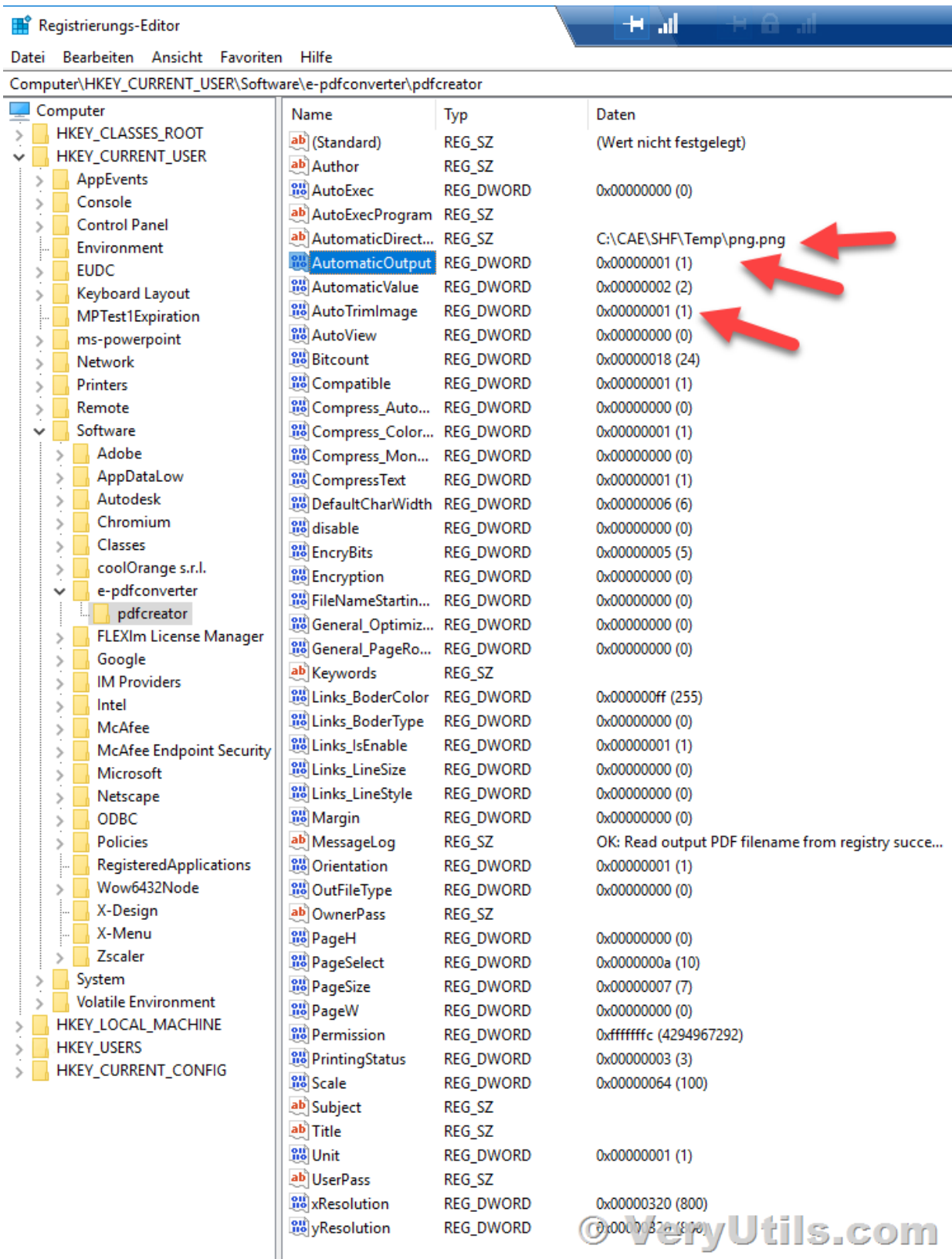
open issue: settings disappear from registry in my system,

e.g. like to set,

AutomaticDirectory

AutomaticOutput

AutoTrimImage



After print a document to "e-PDF Converter and Creator" virtual PDF Printer, the settings are deleted and ignored,

Registrierungs-Editor

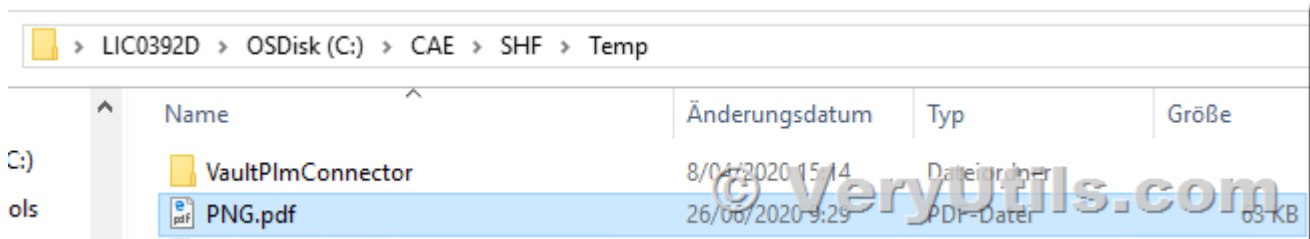
Datei Bearbeiten Ansicht Favoriten Hilfe

Computer\HKEY_CURRENT_USER\Software\e-pdfconverter\pdfcreator

Name	Typ	Daten
(Standard)	REG_SZ	(Wert nicht festgelegt)
Author	REG_SZ	
AutoExec	REG_DWORD	0x00000000 (0)
AutoExecProgram	REG_SZ	
AutomaticDirect...	REG_SZ	
AutomaticOutput	REG_DWORD	0x00000000 (0)
AutomaticValue	REG_DWORD	0x00000002 (2)
AutoTrimImage	REG_DWORD	0x00000001 (1)
AutoView	REG_DWORD	0x00000000 (0)
Bitcount	REG_DWORD	0x00000018 (24)
Compatible	REG_DWORD	0x00000001 (1)
Compress_Auto...	REG_DWORD	0x00000000 (0)
Compress_Color...	REG_DWORD	0x00000001 (1)
Compress_Mon...	REG_DWORD	0x00000000 (0)
CompressText	REG_DWORD	0x00000001 (1)
DefaultCharWidth	REG_DWORD	0x00000006 (6)
disable	REG_DWORD	0x00000000 (0)
EncryBits	REG_DWORD	0x00000005 (5)
Encryption	REG_DWORD	0x00000000 (0)
FileNameStartin...	REG_DWORD	0x00000000 (0)
General_Optimiz...	REG_DWORD	0x00000000 (0)
General_PageRo...	REG_DWORD	0x00000000 (0)
Keywords	REG_SZ	
Links_BoderColor	REG_DWORD	0x000000ff (255)
Links_BoderType	REG_DWORD	0x00000000 (0)
Links_IsEnable	REG_DWORD	0x00000001 (1)
Links_LineSize	REG_DWORD	0x00000000 (0)
Links_LineStyle	REG_DWORD	0x00000000 (0)
Margin	REG_DWORD	0x00000000 (0)
MessageLog	REG_SZ	OK: Read output PDF filename from registry succe...
Orientation	REG_DWORD	0x00000001 (1)
OutFileType	REG_DWORD	0x00000000 (0)
OwnerPass	REG_SZ	
PageH	REG_DWORD	0x00000000 (0)
PageSelect	REG_DWORD	0x0000000a (10)
PageSize	REG_DWORD	0x00000007 (7)
PageW	REG_DWORD	0x00000000 (0)
Permission	REG_DWORD	0xffffffff (4294967292)
PrintingStatus	REG_DWORD	0x00000003 (3)
Scale	REG_DWORD	0x00000064 (100)
Subject	REG_SZ	
Title	REG_SZ	
Unit	REG_DWORD	0x00000001 (1)
UserPass	REG_SZ	
xResolution	REG_DWORD	0x00000020 (800)
yResolution	REG_DWORD	0x00000020 (800)

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Print result, is not a trimmed png, it's a un-trimmed pdf file,



Please support.

Customer

Thanks for your message, I'm by following steps to test this issue in my system,

1. Set following values into registry,

HKEY_CURRENT_USER\Software\e-pdfconverter\pdfcreator
AutomaticDirectory=D:\downloads\out.png ; REG_SZ Type
AutomaticOutput=1 ; REG_DWORD Type
AutomaticValue=2; REG_DWORD Type
AutoTrimImage=1; REG_DWORD Type
xResolution=300; REG_DWORD Type
yResolution=300; REG_DWORD Type

2. Open "C:\Program Files (x86)\e-PDF Converter and Creator v2.2\config.ini" file in notepad application with administrator privilege, set following options into it,

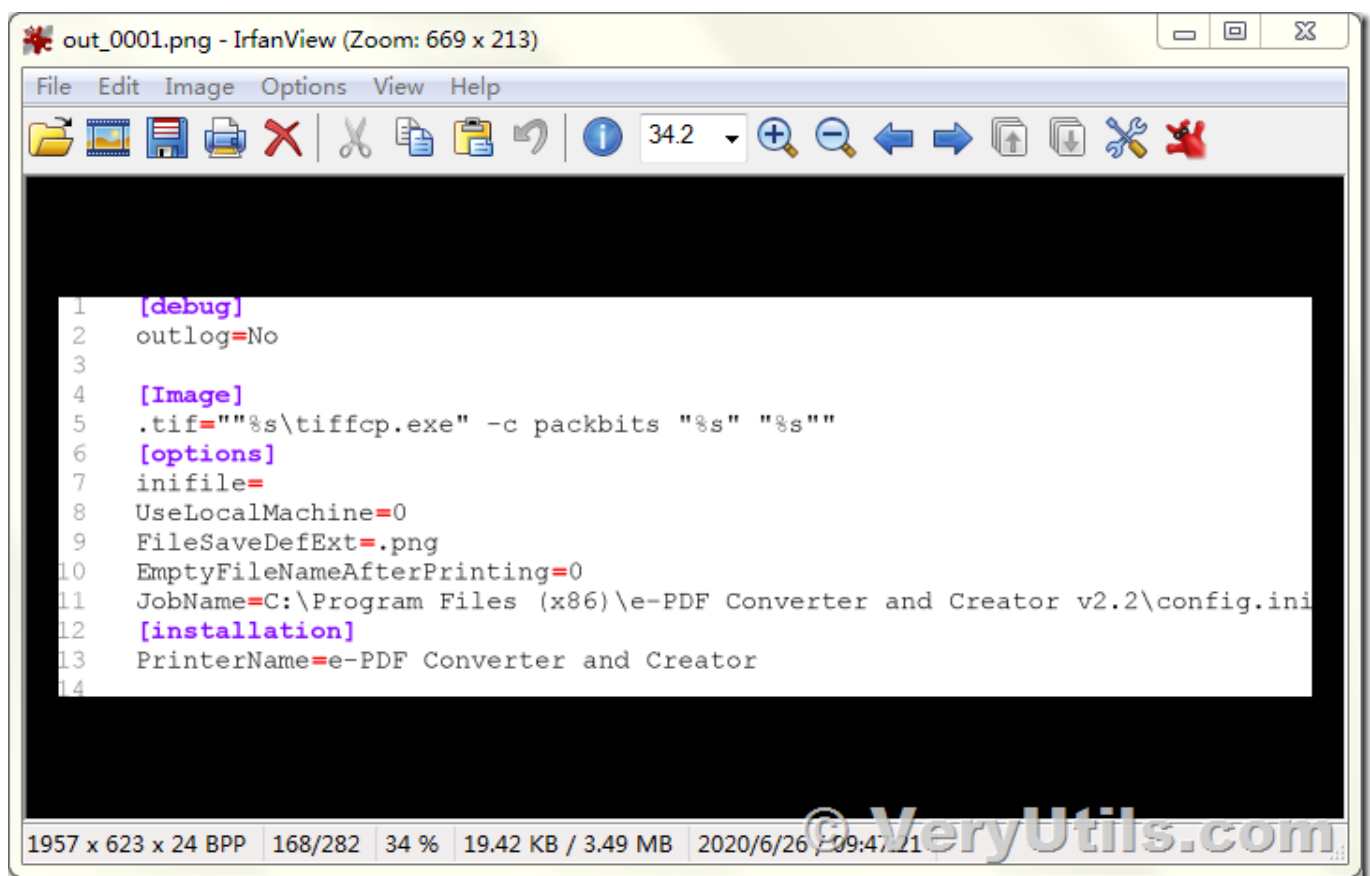
```
[options]
UseLocalMachine=0
FileSaveDefExt=.png
EmptyFileNameAfterPrinting=0
```

3. Delete following cache file from your system if it exists,

"C:\Users\Your-Name\AppData\Local\VirtualStore\Program Files (x86)\e-PDF Converter and Creator v2.2\config.ini"

4. Print a document to "e-PDF Converter and Creator" printer, you will get a trimmed PNG file properly, the values in registry will be kept also.

The following is a screenshot for trimmed PNG image file,



"Image Generation" and "Trim Image" functions have been integrated into PDF Virtual Printer product, you may download the trial version of PDF Virtual Printer from this web page to try, if you encounter any problem with this product, please feel free to let us know, we are glad to assist you asap,

<https://veryutils.com/pdf-virtual-printer>

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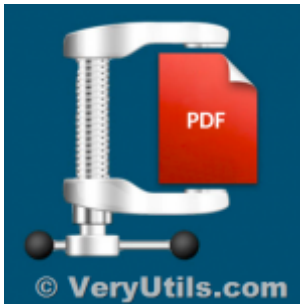
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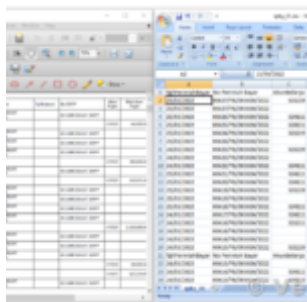
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